

## Radler-Rast Touristik GmbH Data Protection Declaration

The Radler-Rast Touristik GmbH, based in Oberarnsdorf 14, 3621 Rossatz-Arnsdorf, Austria, disposes of the website <https://welterbesteig-wachau.de>.

In this data protection declaration, the Radler-Rast Touristik GmbH informs you which data can be collected from you if you make use of a Radler-Rast Touristik GmbH service electronically provided on this website and how the Radler-Rast Touristik GmbH subsequently intends to deal with your data.

Responsible for data protection at the Radler-Rast Touristik GmbH is:

Dr. Otto Schlappack, Oberarnsdorf 14, 3621 Rossatz-Arnsdorf, Austria

Tel.: +43 2714 / 20074

email: [Dr. Otto Schlappack](mailto:Dr. Otto Schlappack)

You can contact him if you have any questions about data protection at Radler-Rast Touristik GmbH.

In order to ensure a uniform and high level of data protection for natural persons and to remove the obstacles to the movement of personal data in the European Union, on April 27, 2016 the European Union adopted Regulation No. 679, the so-called General Data Protection Regulation, GDPR.

In 2018, the GDPR in Austria was supplemented by the Data Protection - Adaptation and Data Protection Deregulation Act. The storage of the information of a user of a service provided electronically by distance at the individual request of the recipient is also regulated by Section 3 of the Federal Act, which regulates certain legal aspects of electronic business and legal transactions (E-Commerce Act - ECG).

Furthermore, the determination and processing of personal data is regulated by Section 96 of the Telecommunications Act. Pursuant to Section 96 (3) of the Telecommunications Act 2003, we are obliged to inform you which personal data we collect, process and transmit and on what legal basis and for what purposes this is done and for how long the data is stored. The Radler-Rast Touristik GmbH handles your personal data on the basis of the legal bases listed above.

### Data storage

According to the provisions of Article 6(1)(a) and (b) of the General Data Protection Regulation, the processing of personal data of customers is lawful if it is necessary for the performance of a contract to which the data subject is a party or for the implementation of pre-contractual measures taken at the data subject's request and the data subject has given his or her consent to the processing of personal data relating to him or her for one or more specific purposes.

### Contacting us

If you contact us via a form on the website or via email, the data you provide, such as IP address, name, address, telephone number and email address, will be stored by us for six months for the

purpose of processing the request and in case of follow-up questions. We do not pass on this data to third parties.

## Cookies

Our website uses so-called cookies.

### What are cookies?

Cookies are small text files that are sent to the user's browser together with the requested website. The browser is an access program for the home computer with which the Internet can be used. Known browsers are, for example, Internet Explorer, Safari or Mozilla.

### What can cookies do?

Cookies make it possible, for example, to fill your shopping basket when shopping online without having to identify yourself as the same customer on every subpage of a retailer.

The user is "recognised" with the help of cookies.

Within the scope of cookies, we store the IP data of the connection owner, as well as the name, address, telephone number and email address of a customer.

We use cookies to make our offer user-friendly.

Some cookies remain stored on your terminal device until you delete them.

They enable your browser to be recognised on your next visit.

If you do not wish this, you can set up your browser so that it informs you about the setting of cookies and you only allow this in individual cases. If you deactivate cookies, this may limit the functionality of our website.

Radler-Rast Touristik GmbH is authorized to exercise travel services and is entered in the travel insolvency insurance register of the Austrian business information system, [GISA](#), with the number: **30815988**. Based on this authorization, the Radler-Rast Touristik GmbH acts as a travel retailer and travel organiser. In order to be able to offer you the services mentioned above, the Radler-Rast Touristik GmbH is required, among other things to book tours, accommodation, meals, transport and insurance.

For this activity and to be able to bill travelers for the service of the Radler-Rast Touristik GmbH, from you, among other things, the following data are required: Surname, first name, address, email address and telephone number as well as data from travel documents such as passport number, passport issuing authority and passport date of issue, date of birth and place of birth. For this purpose, we store this data using password-protected data carriers to ensure lawful data processing.

Your data will only be passed on to third parties, partners necessary for the fulfilment of the contract, such as cycle tour operators, accommodation providers, transport companies and the European Travel Insurance, as well as to the processing banking institutions/payment service providers for the purpose of debiting the price, and to our tax advisor for the fulfilment of our obligations under tax law.

The legal bases for these data processing processes are the fulfillment of our pre-contractual and contractual obligations towards you as well as legal, contractual or other legal obligations on our

part, e.g. documentation obligations according to the accounting, contract and reporting system and according to the tax law as well as our legitimate interests to safeguard our own legal interests.

Your data will be deleted as soon as the retention periods stipulated by law have expired. This is of different lengths for different data categories. For example, evidence that has to be kept for seven years under the tax law we delete after this period of time. You can request information about your personal data processed and stored with us at any time free of charge.

As the person concerned, you have the right to have your personal data corrected, restricted, deleted and withdrawn, provided that there is no statutory retention requirement on our part. As a data subject, you also have the right to claim a data transfer.

We take suitable measures to provide you with all information relating to the processing of your data in a precise, transparent, understandable and easily accessible form in a clear and simple language, if required.

If you have any problems or anything is unclear, please contact the person responsible, Dr. Otto Schlappack, Managing Director of the Radler-Rast Touristik GmbH, Oberarnsdorf 14, 3621 Mitterarnsdorf, Austria, Tel .: +43 2714 20074, email: [otto.schlappack@radler-rast.com](mailto:otto.schlappack@radler-rast.com)

You also have the right to lodge a complaint with the data protection authority. The competent supervisory authority for complaints is the [Austrian Data Protection Authority \(DSB\)](#), Wickenburggasse 8-10, 1080 Vienna, Austria, phone: +43 1 52 152-0, email: [dsb@dsb.gv.at](mailto:dsb@dsb.gv.at).

We continuously evaluate the organizational and technical protective measures we take and adapt them as necessary to protect the personal data that we process and store as best we can. This means that we also keep updating this data protection declaration to reflect the latest developments.

You can access the latest version of our [data protection declaration](#) from our website at any time.